

## The Salon at Prestwood - Terms & Conditions

- 'New Customer' is either someone who has never visited the salon before or if they have; not for at least 3 months.
- A 'Cut' or 'Trim' is a haircut that reduces the overall length of your hair without changing the style.
- A 'Re-style' is a change to your current style and will require the stylist to spend more time overall and therefore is charged at a higher rate.
- 'Short' hair - extends to your chin at the longest point
- 'Medium' length hair – reaches your shoulders.
- 'Long' hair - extends past your shoulders.
- Our Price guide relates to short hair. Treatments on Longer hair or thicker hair may carry an additional charge, outlined as a supplement on our price guide. Please clarify before the treatment.
- No discount will be given if a finish is not required.
- A 'Senior Citizen' is someone who is 65 plus years of age.
- A 'Student' is someone who is in full time further education e.g. attending College or University; proof may be requested.
- Gift Vouchers are valid for 6 months from date written on the Gift Voucher at time of purchase and they cannot be exchanged for cash.
- Gift Voucher must be presented when attending the appointment. We will not accept any copies, photocopies or defaced vouchers. For unspent portion of a gift voucher, change will be given as another gift voucher to the nearest full pound.
- Prices are correct at time of website update, although these are subject to change. Check prices with salon which may have been updated before this website.

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